BE ALERT!

Personal Security Handbook

BE ON YOUR GUARD
GUARD AGAINST CRIME

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INTRODUCTION

The Caltech campus is a great place to learn, grow and work. Like any other community, a university campus has its share of injuries, accidents, and crimes. This handbook is a manual designed to inform you, as a member of the Caltech community, of the measures that you can take to maximize your personal safety and the security of your belongings. Please take the time to read this manual, and save it for future reference.
# IMPORTANT TELEPHONE NUMBERS

## Emergencies: Police, Fire, and Paramedics
- On-campus (24 hours) 5000
- Off-campus housing (24 hours) 395-5000

## Other Services
- Security (Escorts, Reports) 4701
- Campus Card Services
  - Day time 6169
  - Evenings and Weekends 4701
    - (Temporary I.D. card)
- Facilities Service Center
  - Day time 4717
  - Evenings and Weekends 6571
- Safety Office
  - (8:00 a.m. to 5:00 p.m., M-F) 6727
- Staff/Faculty Consultation Center
  - (9:00 a.m. to 5:00 p.m. M-F) 8360
  - After hours (records message) 395-8360
- Center for Diversity 3221
  - Title IX Coordinator
    - [http://titleix.caltech.edu/](http://titleix.caltech.edu/)
- Lost and Found
  - Caltech Y 6163
  - Security 4701

## For Students only:

### Undergraduate Students
- Director of Residence Life-Master of Student Houses
  - Day time 6194
IMPORTANT TELEPHONE NUMBERS
Evenings and Weekends
## IMPORTANT TELEPHONE NUMBERS

### Student Housing Facilities Emergencies

Housing Office  
(8:00 a.m. to 5:00 p.m. M-F)  6175  
Evenings and Weekends:  
RLC on Call  765-4028

### Graduate Students

Graduate Office (days)  6346  
Evenings and Weekends:  
Security Office  4701

### Medical Assistance

Health Center  
(8:00 am to 5:00 PM M-F)  8331  
Evenings and Weekends  
(Dr. Miller)  584-2421  
Emergency  
On-campus  5000  
Off-campus  395-5000

### Psychiatric Assistance/ Counseling

Counseling Center  
(8:00 am to 5:00 PM M-F)  8331  
Evenings and Weekends  
(Security)  4701

Student Consulting Program  
(Substance Abuse)  2961
EMERGENCY PROCEDURES

Emergency Communications Center

The Center is located within the Holliston Parking structure, 370 S. Holliston Ave., at the driveway entrance. All emergencies that occur on the Caltech campus should be reported by calling "5000". Emergencies occurring at off-campus Caltech property should be reported by calling "395-5000." A Security officer will answer emergency calls on a 24-hour basis. The Center has a direct line to emergency services such as Police, Fire, and Paramedics.

Emergency Telephones

The Institute has twenty-seven emergency telephones located throughout the campus. These telephones dial directly to Security. Each unit has self-explanatory operating instructions.

Evacuation Procedures

Be aware of the emergency exits in the buildings that you occupy. In the event of a fire or earthquake, do not use any elevators. Always use the stairs. For the specific evacuation procedures for your building, please contact the Safety Office at x6727.
CAMPUS SECURITY AND PARKING SERVICES

Campus Security and Parking Services is located on the second floor of 515 S. Wilson Avenue. The entrance is at the rear of the building. It is open 8:00 a.m. to 5:00 p.m., Monday through Friday. For Campus awareness and convenience, Security posts Periodic Bulletins, Campus Parking Regulations, and the Annual Security Report on the web. To visit Security’s web page, go to http://www.security.caltech.edu/.

Security Station

There is a security station in the parking structure at 370 S. Holliston. It is staffed 24 hours.

Report Procedures

Report all incidents involving staff, faculty, students and Institute property to Security. Call 5000 on-campus, or 395-5000 off-campus, for emergency. Call extension 4701 for non-emergency situations.

Access Cards

Notify Security immediately if your access card is lost or stolen. Notification can be made by calling extension 4708 or by email to Security.Dispatch@caltech.edu or greg.powell@caltech.edu.

The Card Office is located on line at http://www.cardoffice.caltech.edu/
CAMPUS SECURITY AND PARKING SERVICES

Campus Parking Regulations

All vehicles must be registered with Campus Security and Parking Services. Vehicle registration may by done on-line at http://parking.caltech.edu/ or by filling out a vehicle registration form and bringing it to Campus Security and Parking Services. The campus parking regulations can be found on-line at http://parking.caltech.edu/ or at http://www.security.caltech.edu/.

The campus parking regulations are strictly enforced. Campus Security and Parking Services issues City of Pasadena parking citations in accordance with the California Vehicle Code section 21113 a. A parking citation can be appealed through the City of Pasadena. Forms to appeal the citation are available at Security Services Dispatch in the Holliston Parking Structure or at Campus Security and Parking Services.

City Of Pasadena Parking Regulations

The City of Pasadena has an "Overnight Parking Ordinance." The ordinance prohibits parking on city streets between the hours of 2:00 a.m. and 6:00 a.m., except by permit. Permits are available, for a fee, through Municipal Services at City Hall, 100 North Garfield Avenue, Room 121. The city streets surrounding the Institute are subject to citation for this violation. The streets include: Wilson Avenue, Del Mar Blvd., Hill Ave., California Blvd., and Catalina Ave.

Parking citations, whether issued by the City or Security, are under the control of the City of Pasadena after they are issued. If you receive a citation, it may be contested through the City. The forms to request an administrative review are available at the Security Offices at Holliston Ave. parking structure and at the Campus Security and Parking Services Office at 515 S. Wilson.
SECURITY AND SAFETY

Personal Safety

There are no guarantees of personal safety in any environment. It is incumbent upon each individual to safeguard himself or herself against becoming the victim of a crime. One of the best ways to maximize your safety and minimize your risk is to follow some very simple security rules.

Walk with a friend whenever possible.

Always be aware of your surroundings and the people around you, no matter whether it is day or night.

Use well-lighted, well-traveled routes. Avoid dark, vacant or deserted areas.

Walk with confidence. Show that you are aware and in control. Body language works.

Trust your instincts. If someone or something makes you feel uneasy, get out or get away.

Move to a well-lighted and populated area or building, such as a store or restaurant, if you feel you are being followed, and call for assistance.

Know where the emergency telephones are located on campus (See the map).

If you are on campus after hours, stay alert.
  o Lock office or lab doors.
  o Call Security if you see or hear anything suspicious.
  o Tell a friend, colleague or Security where you are and when you plan to leave.
  o Arrange to meet a friend or request an escort from Security when you leave.
SECURITY AND SAFETY

When you are out by car, park in well-lighted areas. Avoid parking in secluded parts of a parking lot. Stick to high traffic areas.

When out shopping, don’t carry large bundles or packages. It distracts you from your surroundings and makes you a potential target for a thief.

Safety at Home

Keep all doors and windows locked at all times if possible, even when home.

Always lock the doors and windows when you leave, even if it is only for a short time.

Keep your house keys and car keys on separate key chains.

Do not attach your address to your key chain.

Do not lend your keys to anyone you do not know well or trust.

Never open the door to a stranger, even one who says that they are a service person. Ask for identification. Do not rely on a chain lock to prevent entry. It is insufficient protection.

If a stranger comes to your door and asks to use the telephone, do not open the door or let them in. Offer to place the call for them.

Know your neighbors. A neighbor can watch out for your residence while you are away, and you can do the same for them.
SECURITY AND SAFETY

Don't leave our wallet, purse, checkbook, cash, or jewelry in open view. Keep them locked away or in a drawer or cabinet.

Engrave your ID number or driver’s license number, including the state, on any valuable property such as a stereo, television, camera, lap top computer, etc. You may borrow an engraving tool from Security or from the Housing Office.

Hang up immediately on any harassing or obscene phone call. Report the incident to Security.

Student Residences

Always lock your door when you leave, even for brief periods of time.

Secure your belongings, such as lap top computers, back packs, calculators, etc. Do not leave them unattended in a common area such as a hallway, library, lounge, etc.

Do not allow strangers to enter your room or apartment unless they are properly identified. If a stranger does enter your room or apartment, ask them to leave. If they refuse, create a commotion and leave quickly. **Notify Security immediately.**

Don't leave your wallet, purse, checkbook, cash or jewelry in open view. Keep them locked away or in a drawer or cabinet.

If you see a suspicious person or something suspicious call Security. On campus call ext. 5000; off-campus call 395-5000.

Office and Laboratories

Don't leave your wallet, purse, checkbook, cash or jewelry in open view. Keep them locked away or in a drawer or cabinet.
SECURITY AND SAFETY

Always lock the office or lab door when you leave, even for brief periods of time.

If you see a suspicious person, or something suspicious, call Security.

ATM Safety

There are two ATMS on the Caltech campus. One is located on the west side of Chandler Dining. The second ATM can be accessed during business hours in the east lobby of the Keith Spalding Building.

These are safety tips for using this ATM or any ATM. Have your card ready when you approach the ATM. Stand back from the ATM to allow some privacy for a person using the ATM when you arrive.

Stand directly in front of the ATM when using it so that no sees you enter your PIN.

Memorize your PIN. Do not write it on your ATM card or carry it in your wallet.

When making a deposit, have the deposit ready for insertion into the ATM. Fill out the paperwork before you arrive to make the transaction.

Be alert. Do not use the ATM if you notice anything suspicious. If you have already started your transaction, cancel it, secure your card, and leave. Act as if you cannot get money from the machine.

After the transaction, pocket your card and the money. Never walk away counting your money.

Keep your account information confidential. Always take your card and receipt with you.
SECURITY AND SAFETY

Protect Your Car

Always lock your car and take the keys, even if you are only stopping for a couple of minutes.

Make sure the windows are closed.

Park your car in a well-lighted, well-traveled area whenever possible.

Consider installing an anti-theft device in your vehicle such as:
  A car alarm that activates when someone tampers with the car
  A steering locking device
  A secondary "kill switch" shutting off the ignition or fuel line
  A vehicle tracking system that will assist the police in finding your car if it is stolen

Protect Your Bike

Always lock your bike to a secure object, even if you are only stopping for a couple of minutes. Secure your bike through both the frame and wheel.

The best security lock is the U-lock. Chains and cables are okay, but can be defeated with bolt cutters.

Park your bike in a well-lighted, well-traveled area.

Record the serial number of the bike and keep it in a safe place. Also mark the bike with your driver’s license number.

Register the bike with Campus Security and Parking Services.